

# QUICK START GUIDE

SM-G903W

You can access the full user manual for more information (see “Accessing more information” in this quick start guide).

The Samsung logo, consisting of the word "SAMSUNG" in white, uppercase, sans-serif font, centered within a black, horizontally-oriented oval shape.

**SAMSUNG**

[www.samsung.com](http://www.samsung.com)

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## Instructional icons



**Warning:** situations that could cause injury to yourself or others



**Caution:** situations that could cause damage to your device or other equipment



**Note:** notes, usage tips, or additional information

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## IC Notice

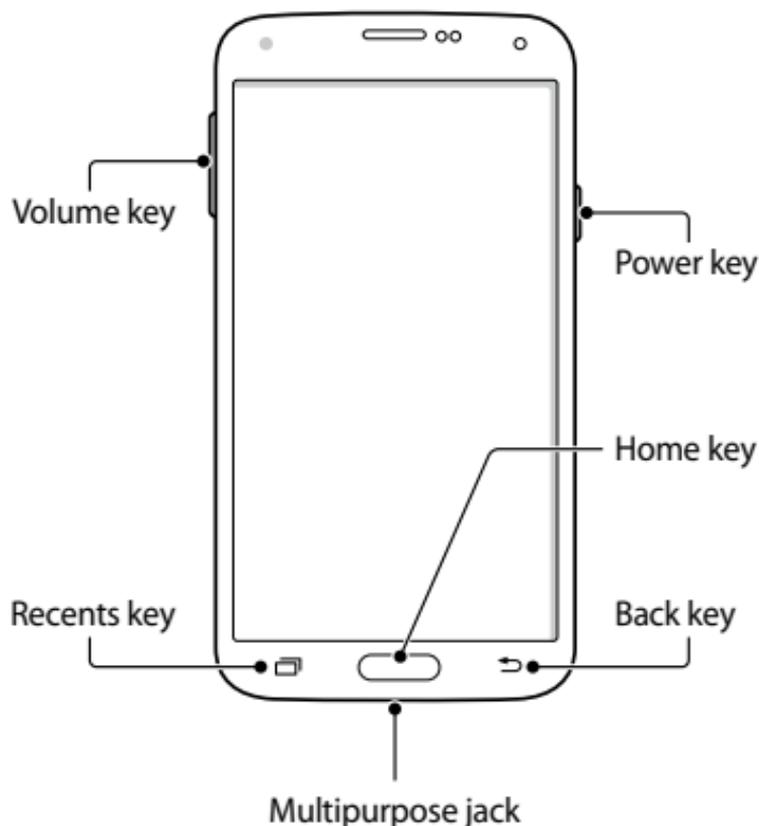
This device complies with Industry Canada licence exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

# Getting started

## Device layout

To turn on the device, press and hold the Power key for a few seconds.

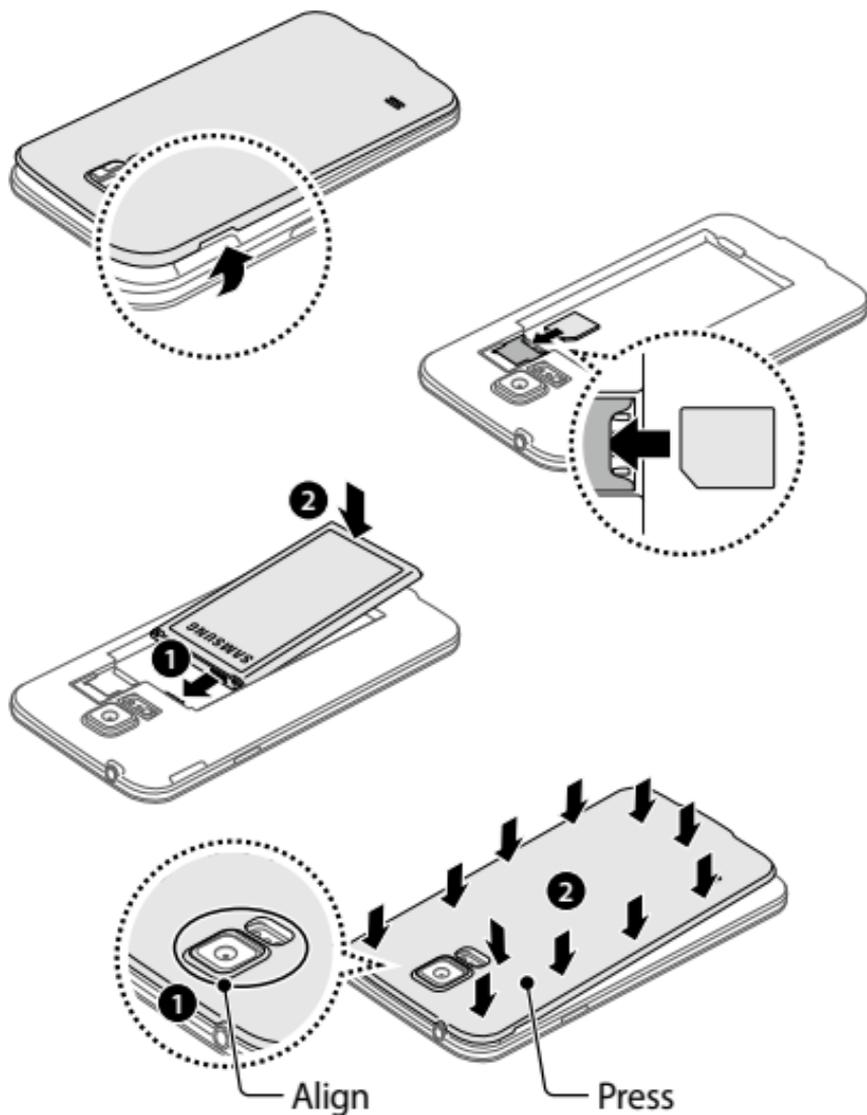


 **Ensure that the back cover is closed tightly to prevent water and dust entry. Open or loose back cover may allow water and dust to enter the device and cause damage.**

# Installing the SIM or USIM card and battery



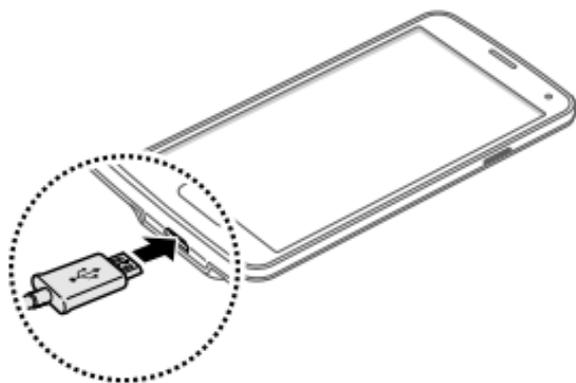
Only microSIM cards work with the device.



- Ensure that the back cover is closed tightly.
- Use only Samsung-approved back covers and accessories with the device.

## Charging the battery

Before using the device for the first time, you must charge the battery.



- The charger should remain close to the electric socket and easily accessible while charging.

## Accessing more information

Visit *www.samsung.com* to view device information, the user manual, and more.



- The user manual may not be available depending on the web browser or service provider.
- You may incur additional charges for accessing the Internet.

# Safety information

Read all safety information before using the device to ensure safe and proper use.



## Warning

**Follow the warning information provided below to prevent incidents such as fire or explosion**

- Do not expose the device to physical impact or damage.
  - Do not carry your device in your back pockets or on your waist.
  - Store spare batteries in an appropriate protective case.
- Use manufacturer-approved batteries, chargers, accessories, and supplies.
- Prevent the multipurpose jack and battery terminals from contacting conductive elements, such as metal or liquids.
- Do not touch the charger or the device with wet hands while the device is charging.
- If any part of the device is cracked or broken, or if the device becomes very hot, stop using the device immediately and take it to a Samsung Service Centre.
- Do not turn on or use the device when the battery compartment is exposed.

**Follow the warnings below to prevent injury to people or damage to the device**

- Do not allow children or animals to chew or suck the device.
- Do not poke eyes, ears, or other body parts with the device or insert the device into the mouth.

- If the device has a camera flash or light, do not use it close to the eyes of people or animals.
- The device can be used in locations with an ambient temperature of 0°C to 35°C. You can store the device at an ambient temperature of -20°C to 50°C. Using or storing the device outside of the recommended temperature ranges may damage the device or reduce the battery's lifespan.
- Do not store your device near or in heaters, microwaves, cooking equipment, or high pressure containers.
- Keep your device dry.
- Do not use your device outdoor during a thunderstorm.
- Comply with all safety warnings and regulations regarding mobile device usage while operating a vehicle.



To prevent possible hearing damage when using a headset, do not listen to sound at high volume for long periods.

To view the full safety information, tap **Apps** → **Settings** → **About device** → **Legal information** → **Safety information**.

# Maintaining water and dust resistance

The device may be damaged if water or dust enters the device. Follow these tips carefully to prevent damage to the device and to maintain the water- and dust-resistant performance of the device.

- Do not immerse the device in water deeper than 1 m and keep it submerged for more than 30 minutes.
- Do not expose the device to **water moving with force**, such as ocean waves or waterfalls.
- Do not open the device's covers when the device is in water or in very humid places, such as swimming pools or bathrooms.
- Do not open the back cover using wet hands or when the device is wet.
- **The rubber seal fitted to the back cover** is an important component of the device. Take care when opening and closing the back cover to avoid damaging the rubber seal. Also, ensure that the rubber seal is free from debris, such as sand or dust to prevent damage to the device.
- Do not expose the device to **salt water, ionised water, or soapy water**.
- The back cover may be loosened **if the device is dropped or receives an impact**. Ensure that the back cover is properly aligned and tightly closed.
- **If the device has been immersed in water or the microphone or the speaker is wet**, sound may not be heard clearly during a call. Ensure that the microphone or the speaker is clean and dry by wiping it with a dry cloth.
- If the device gets wet, dry it thoroughly with a clean, soft cloth.
- The water-resistant design of the device causes it to vibrate slightly in certain conditions. Vibrations in these conditions, such as when the volume level is high are normal and do not affect the device's performance.

- The touch screen and other features may not work properly **if the device is used in water or in other liquids.**

**Your device has been tested in a controlled environment and certified to be water- and dust-resistant in specific situations (meets requirements of classification IP67 as described by the international standard IEC 60529 - Degrees of Protection provided by Enclosures [IP Code]; test conditions: 15 - 35 °C, 86 - 106 kPa, 1 meter, 30 minutes). Despite this classification, your device is not impervious to water damage in any situation.**

## **Correct disposal of batteries in this product**

This device contains a Lilon battery. For safe disposal options, contact your nearest service centre. For information on battery replacement, please contact your service provider. Do not disassemble, crush, or puncture the device. Do not dispose of it in a fire.



- Be sure to dispose of your device properly. In some areas, the disposal of batteries in household or business trash may be prohibited..
- For safety, do not handle the device if the Lilon battery is damaged or leaking.

# Acknowledging Special Precautions and Industry Canada Notice

## Cautions

Any changes or modifications to your phone not expressly approved by Samsung could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas, and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

## Information to User

This equipment has been tested and found to comply with the limits of a Class B digital device. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient/relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Specific Absorption Rate (SAR) certification information

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to Industry Canada. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values for the SM-G903W are:

Head : 0.74 W/kg

Body : 1.08 W/kg

This phone has been tested and meets RF exposure guidelines when used with an accessory that contains no metal and that positions the mobile device a minimum of 1.5 cm from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have suggested that if people are concerned and want to reduce their exposure, they could use a hands-free accessory to keep the wireless device away from the head and body during use, or reduce the amount of time spent using the device. For more information, visit [www.samsung.com/sar](http://www.samsung.com/sar) and search for your device with the model number.

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Phone	1 Year
Batteries	1 Year
Leather Case	90 Days
Holster	90 Days
Other Phone Accessories	1 Year

**What is Not Covered?** This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product; or (g) Product used or purchased outside Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if: (i) the battery has been charged by a battery charger

not specified or approved by SAMSUNG for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

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